



Connected Care – Health & Wellbeing Board Reading

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What is Connected Care?

Person held health and social care record for the citizens of Berkshire

A person centric view for professionals across health and social care with accurate real time data and information from commissioners, health and social care providers, and citizens, enabling the individual to hold/ manage their care and give consent to providers of services and carers to view their record based on an agreed data set.



Interoperability and Information exchange between organisations

Share information and data across health & social care organisations.

Benefit of co-ordinating current and future service provision across care pathways, improving care, data analysis, support national initiatives such as paper free health records by 2020 and interoperability by 2017/2018 and legislative requirements such as the Care Act.



What is Connected Care?

- Citizen have choice and control
- Citizen are better able to help themselves
- More care at home

Citizen

Qualitative

- Resources are used efficiently and effectively
- Comply with national directives
- Enablement for service redesign

Operational

Quantitative

- A capable, sustainable motivated team
- Improvements in safeguarding
- Increased coordination and collaboration

Staff

- Assisting total system financial sustainability

Financial



Connected Care Progress to Date

Phase 1 – Medical Interoperability Gateway (MIG) COMPLETE

- ✓ Primary care providers are sharing an agreed VIEW-ONLY data-set with Out Of Hours centres via the MIG

Phase 2 – (ORION PORTAL) COMPLETE

- ✓ Phase 2 portal – View only GP, Acute and Community patient data.
- ✓ 6 month evaluation period ends 30th April 2016

Phase 2 – (PROCUREMENT) COMPLETE

- ✓ End to end procurement process completed in 3 months
- ✓ 71 end users participated in the supplier demos (two day event)
- ✓ The final scoring matched the user expectations
- ✓ Decision made - no challenge

Phase 3 – IMPLEMENTATION OF FULL SOLUTION

- ✓ Graphnet awarded a 5 year contract for the CareCentric Solution
- ✓ Tranche 1 GO-LIVE scheduled for November 2016 (subject to detailed planning)

Reading Borough Council – Key milestones

- Public Service Network (PSN) Accredited
- NHS Number matching - ~60-80% Compliant
- Information Governance Toolkit (IGT) – In progress with submission **before May 2017**
- Logical Connection Architecture (LCA) – Can only be submitted once Reading are IGT Level 2 Compliant
- Change request to Vodafone to connect PSN to the N3 spine
- Configuration to connect to Connected Care
- Rollout and training – **Required by October 2017**

Next steps and timelines

Action	Date	Status
Project Definition Document (PDD) for year 1 is in development and will be presented at the next East Berkshire Connected Care Programme Board	27 th September 2016	Completed
Project Initiation Document for Social Care Tranche 1 – Developed and will be signed off at the next East Berkshire Connected Care Board	27 th September 2016	Completed
Test Strategy and Training Strategy	30 th August 2016	Completed
Training for Tranche 1 – This will be a mixture of drop in sessions, classroom based and e-Learning	Between September and March 2017	In Progress
User Acceptance Testing for Tranche 1 – RBH testing complete, Bracknell Forest Council & Wokingham Borough Council testing still in progress and GP feed testing still in progress. Westcall Context launch from Adastra has been tested and signed off.	1 st October 2016	In Progress
Implementation of Tranche 1 GPs, Royal Berkshire Hospital, Bracknell Forest Council & Wokingham Borough Council.	6 th November 2016	In Progress
Implementation of Tranche 2 Royal Berkshire, BHFT Community & mental health, Royal Borough of Windsor & Maidenhead and enhanced data feed from other local authorities	May 2017	In Progress
Implementation of Tranche 3 all other organisations Slough Borough Council, Reading Borough Council, West Berkshire Borough Council, RBFT Test Results and Frimley.	TBC	Not Started

Key Benefits

Savings:

- Time; less time chasing data
- Cost – reduced duplicate tests, admissions, readmissions
- Clinical – greater clinical capacity, improved discharge and planning across care pathway
- Greater access to data – not just GPs but hospitals and social care
- Efficiency – reduction in adverse events and medication errors
- Interoperability saves lives and delivers higher level of care

Soft Benefits:

- Increased confidence from health and social care professionals
- Increased patient self-care
- Improvements in long-term health outcomes
- Patients live longer, more independently at home
- Improved public perception of local services
- Reduction in legal challenges/litigation
- Reduction in costs associated with paperless working e.g. fax and postal costs



If you have any questions or queries please
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Connected Care Website

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